

JOB DESCRIPTION

JOB TITLE: Table Clearer

DEPARTMENT: Catering

RESPONSIBLE TO: Team Leader, Catering/Stock Manager, Operations Managers

JOB PURPOSE:

To contribute to the efficient running of the catering and restaurant seating areas within the restaurant areas at Woodlands Family Theme Park, to ensure the seating areas are kept clean and tidy.

DUTIES:

1. To wipe down the tables ensuring that are immaculately clean at the beginning, throughout and at the end of the day.
2. To collect used dishes and rubbish from the tables within the restaurant areas once customers have vacated their table, making sure the surfaces are left clean and set up for the use of the next customer.
3. To ensure the cutlery, serviette dispenser and condiment trays are kept full.
4. To take hot food orders to customers when required.
5. To ensure the restaurant floor is kept clean, tidy and dry at all times.
6. To ensure all bins are emptied regularly.
7. Any other duties that may arise.

CONDITIONS:

Woodlands is a busy 100acre Theme Park & Caravan Park. The Park has several catering areas, ice-cream shacks and numerous attractions & rides. There are 2 retail outlets: a souvenir & gift shop and a General Store, which stocks camping accessories & groceries for the customers staying on site. The number of staff manning each area varies according to the time of year. The Park is at its busiest during the main summer months, particularly the Easter, Whitsun and Summer school holidays. Each of the areas in the Theme Park are managed by a Team Leader, who works closely with the staff and liaises with the Operations Managers.

HOURS:

The hours vary according to the time of year to ensure the smooth operation of the Park. The start time is 11am and the finish time is approximately 4pm. The wage varies according to age. Due to the nature of the Tourism Industry it is important that all staff have a flexible approach to their work and are prepared to work Bank Holidays and weekend days. Holiday hours are accrued during your period of work. Holidays cannot be taken during the school holidays or on Bank Holidays as these are our busiest times. Bank holidays are treated as normal working days, there is not an overtime rate of pay. There is a company pension scheme. There is a half an hour unpaid lunch break. When the Theme Park is open, there is the opportunity to purchase food for lunch with a 50% discount.

SKILLS:

1. The ability to communicate clearly with staff and members of the public of varying ages
2. The ability to work as part of a team or alone.
3. Common sense and initiative.
4. To have a high level of customer care.
5. Methodical approach with good attention to detail, maintaining high standards.
6. Cheerful personality with a 'can-do attitude'.
7. The ability to remain calm, level headed and polite in demanding situations.