

# Access Statement

## Woodlands Family Theme Park

**This document is available in large print**

**We look forward to welcoming you. If you have any queries or require any assistance please phone 01803 712598 or email [fun@woodlandspark.com](mailto:fun@woodlandspark.com)**

### Introduction

- Woodlands Family Theme Park is located in the beautiful South Hams area of Devon, just 5 miles from Dartmouth and 9 miles from Totnes. Woodlands is located in 100 acres of rolling landscape.
- Woodlands Family Theme Park is in a naturally hilly location.
- All Woodlands staff are committed to making your visit with us enjoyable and trouble free and are always willing to help. Should you require any assistance at any time please ask a member of staff.
- This document has been designed to give an overview of our services and facilities. This needs to be read in conjunction with the park guide, the Woodlands Safety Code (See Page 22 & 23) and the safety information at each ride. Some of our rides and attractions are strenuous and exciting and require the rider to be physically fit. It is essential on some rides/attractions that the riders fully understand what is required of them. We may need to refuse entry for an individual to a ride if we feel that there is a danger to that individual or to any other person.
- We have tried to be as accurate as possible and include as much detail as we can in this statement. We are always willing to give information on any aspect of the park. If this statement does not answer your specific question please let us know and we will endeavor to answer your question and amend this statement for future use.

### Pre-Arrival

- We offer a postal service, email and textphone. Our Reception team always accepts Type Talk calls.
- Our Access Statement, facilities opening times and menus are available in large print.
- Assistance dogs are welcome at Woodlands. There is a dog walk area where dogs can run free. Please pick up any dog waste and place in the bins.
- The Stagecoach 92 bus stop is located at the site entrance, this service runs between Dartmouth and Totnes. Woodlands is a designated stop on this route. At Totnes you can connect to local and national bus and train services to Paignton, Torquay, Ivybridge, Plymouth and Newton Abbot.
- Totnes based Happy Cabby Taxis have vehicles with wheelchair access, these can be pre-booked on 01803 559292 or 07979 044146 or [steve@happycabby.net](mailto:steve@happycabby.net)
- The nearest Shop Mobility is at Brixham c/o Barclays Bank in the Central Car Park. Tel: 01803 858304, address: 38 Fore St, Brixham TQ5 8EA.
- Wheelchairs can be hired from St Johns Ambulance based in Dartmouth who can arrange delivery and collections to Woodlands, they can be contacted on 07815 852737 or 01803 835818.

## **Car Parking**

- As you drive into Woodlands signs direct you to the car park and to disabled parking.
- The car park surface is hardcore. Tarmac paths lead from the car park to the entrance kiosks.

## **Entrance Kiosks**

- Entry to the Park is past the entrance kiosks.
- The entry passage is 1200mm wide.
- The entry kiosk desk is 1100mm high.
- The entry kiosk staff will assist and a clip board is available if required.
- On entry, you will be given a park guide and site map to assist you.
- There is a special discounted price for disabled visitors.

## **Reception**

- There is a path either side of the reception building suitable for wheelchairs and pushchairs, avoiding steps.
- There are 6 steps and a ramp leading up with a hand rail to Reception. There is a “ring for assistance” bell located at the bottom of the slope to reception.
- The ramped doorway to reception is a single door, 780mm wide with a 100mm threshold.
- In Reception, you can obtain help with all enquiries including tourist information, lost children, lost property, opening times, etc.
- Reception is open daily from 9am to 5.30pm (6.30pm during school holidays).
- There is ample room in reception for a wheelchair to manoeuvre. Seating is available.
- The reception is level, well lit with day light diffuser strip lights and has short pile carpet flooring.
- There is a pad and pen available on the reception desks, which are 1220mm high. A clip board is available if required.

## **First Aid**

- The first aid building is located opposite the reception entrance.
- There is a bell at the door to summons a qualified first aider.
- There is a stepped threshold and the doors are 800mm wide.
- The waiting room has chairs.
- There is room to manoeuvre a wheelchair or pushchair.
- The consulting room has a bed.
- The floors are covered in short pile carpet.

## The WC's

There are 5 unisex disabled WC's and baby changing facilities at the Woodlands Family Theme Park.

### **Car Park WC's**

- There are 10 steps with a hand rail leading down to the WC's from the lower car park.
- There is a Ladies and Gents WC.
- Both entry doors are 800mm wide with a stepped threshold.
- In the Ladies there are 5 cubicles, 2 sinks and hand drying facilities.
- In the Gents there is 1 cubicle, 3 urinals and 1 sink and hand drying facilities.
- The rooms have tiled floors with a central fluorescent light.

### **Under the Reception Building WC**

- There is a ladies' WC and baby changing facilities.
- Both entry doors are 800mm wide with a stepped threshold.
- In the Ladies there are 4 cubicles, a sink and hand drying facilities.
- In the baby changing room there is a fold down baby changing table 900mm high, a sink, hand drying facilities and a work top 930mm high.
- The rooms have a tiled floor with a central fluorescent light.

### **Under the Gift Shop WC's**

- There is a Ladies and Gents WC and a unisex disabled WC.
- The Ladies and Gents WC entry doors are 730mm wide with a stepped threshold.
- In the Ladies there are 3 cubicles, 2 sinks and hand drying facilities.
- In the Gents there are 2 cubicles, 4 urinals, a sink and hand drying facilities.
- The unisex disabled WC has ramped access through a 800mm wide door.
- **In the Unisex Disabled WC, to the right-hand side of the WC pan there is 700mm clear space, the WC pan height from floor to seat is 400mm. There is a horizontal and vertical grab rail to the right-hand side. The sink is 770mm high with lever operated taps and clear space underneath. The paper towels can be reached from a seated position.**
- The rooms have slip resistant Altro flooring with a central fluorescent light.

### **Empire Building WC's**

- There is a Ladies and Gents WC, a unisex disabled WC and baby changing facilities.
- They are located on the first floor to the right of the main entrance.
- Entry is through a glazed double door, 1700mm wide that swings in both directions.
- The level entry door to the unisex disabled WC is 900mm wide.
- The other entry doors are level and 750mm wide.
- In the Ladies there are 7 cubicles, 4 sinks and hand drying facilities.
- In the Gents there are 3 cubicles, 4 urinals, 2 sinks and hand drying facilities.
- In the baby changing room there is a fold down baby changing table 900mm high, a sink, hand drying facilities and a work top 950mm high.

- **In the Unisex Disabled WC, to the right-hand side of the WC pan there is 1000mm clear space, the WC pan height from floor to seat is 470mm. There is a horizontal grab rail to the left-hand side and an adjustable grab rail to the right-hand side. The sink is 730mm high with lever operated taps and clear space underneath. The hand dryer can be operated from a seated position.**
- The rooms have slip resistant Altro flooring with a central fluorescent light.

#### **Ninja Towers WC's**

- There is a Ladies and Gents WC.
- The entry is level and the doors are 800mm wide.
- In the Ladies there are 4 cubicles, 1 sink and hand drying facilities.
- In the Gents there are 2 cubicles, 3 urinals, 1 sink and hand drying facilities.
- The rooms have a tiled floor with a central fluorescent light.

#### **Master Blaster/Circus Drome WC's**

- There is access via a ramp or steps to a Ladies and Gents WC, a unisex disabled WC and baby changing facilities.
- The unisex disabled WC and Baby changing facilities are in the same room.
- The entry door to the Unisex Disabled WC/Baby changing facilities is 900mm wide.
- The entry doors to the Ladies and Gents WC's are 800mm wide.
- In the Ladies WC there are 8 cubicles, 4 sinks and hand drying facilities.
- In the Gents WC there are 2 cubicles, 3 urinals and 2 sinks and hand drying facilities.
- In the baby changing room there is a fold down baby changing table 850mm high, a sink, hand drying facilities and a work top 800mm high.
- **In the Unisex Disabled WC, to the left-hand side of the WC pan there is 500mm clear space, the WC pan height from floor to seat is 450mm. There is a horizontal grab rail to the right-hand side and an adjustable grab rail to the left-hand side. The sink is 770mm high with lever operated taps and clear space underneath. The paper towels can be reached from a seated position.**
- The rooms have slip resistant Altro flooring with a central fluorescent light.

#### **Loves Grove WC's**

- There is a Ladies and Gents WC, a unisex disabled WC and baby changing facilities all with level access.
- The Unisex Disabled WC and Baby changing facilities are in the same room.
- The entry door to the Unisex disabled WC/Baby changing facilities is 1100mm wide.
- The entry doors to the Ladies and Gents WC's are 800mm wide.
- In the Ladies WC there are 5 cubicles, 2 sinks and hand drying facilities.
- In the Gents WC there are 2 cubicles, 3 urinals, a sink and hand drying facilities.
- In the baby changing room there is a fold down baby changing table 1000mm high, a sink, hand drying facilities and a work top 900mm high.
- **In the Unisex Disabled WC, to the right-hand side of the WC pan there is 750mm clear space, the WC pan height from floor to seat is 430mm. There is a horizontal grab rail to the right-hand side and an adjustable grab rail to the left-hand side. The sink is 770mm high with lever operated taps and clear space underneath. The paper towels can be reached from a seated position.**

- The rooms have slip resistant Altro flooring with a central fluorescent light.

### **Zoo-Farm WC's**

- There is a Ladies and Gents WC, a unisex disabled WC and baby changing facilities.
- There is level entry from a wooden decking surface.
- The Unisex Disabled WC and Baby changing facilities are in the same room.
- The entry door to the Unisex disabled WC/Baby changing facilities is 800mm wide.
- The entry doors to the Ladies and Gents WC's are 800mm wide.
- In the Ladies WC there are 4 cubicles, 2 sinks and hand drying facilities.
- In the Gents WC there are 2 cubicles, 3 urinals 2 sinks and hand drying facilities.
- **In the Unisex Disabled WC/Baby changing facilities, to the right-hand side of the WC pan there is 1100mm clear space, the WC pan height from floor to seat is 470mm. There is a horizontal grab rail to the left-hand side and an adjustable grab rail to the right-hand side. The sink is 710mm high with lever operated taps and clear space underneath. The hand dryer can be operated from a seated position. There is a fold down baby changing table, and a work top 900mm high.**
- The rooms have slip resistant Altro flooring with a central fluorescent light.

## **The Cafés and Takeaways**

### **Chicken & Pizza Parlour Café (open main season)**

- The Chicken & Pizza Parlour café is located next to the Master blaster.
- The queuing route is 900mm wide with hand rails 1200mm high.
- The counter is 950mm high.
- The floor area is tarmac.
- There is ample room to manoeuvre a wheelchair or pushchair.
- There are tables and chairs and picnic tables.
- Special dietary requirements may be accommodated but notice will normally be required.
- The nearest wheelchair accessible WC is close by located next to the Circus Drome.

### **The Coffee Bean (only open in school summer holidays)**

- The Coffee Bean takeaway is located at the brick building behind reception next to the gift shop. It can be accessed via the concrete paths to the left or right of reception.
- The Coffee Bean counter is 1120mm high.
- Special dietary requirements may be accommodated but notice will normally be required.
- The nearest wheelchair accessible WC is located under the Gift Shop.

### **The Courtyard Café (only open peak times)**

- The Courtyard café is located next to the Big Animal Barn at the Zoo Farm.
- The counter is 1130mm high.
- The Courtyard café floor is on a graveled area.
- There is ample room to manoeuvre a wheelchair or pushchair.
- There are picnic tables.
- Special dietary requirements may be accommodated but notice will normally be required.
- The nearest wheelchair accessible WC is close by located next to the Farmyard Ride.

### **Loves Grove Café (open main season)**

- The Loves Grove café is located next to the exit of the Water Coasters.
- There are 2 entrance doors on the ground floor 1600mm wide with a stepped threshold.
- The counter is 820mm high.
- The counter area has slip resistant Altro flooring.
- The ground floor seating area floor is covered in short pile carpet.
- There is ample room to manoeuvre a wheelchair or pushchair.
- Special dietary requirements may be accommodated but notice will normally be required.
- There is a staircase leading to the 1<sup>st</sup> floor.
- The staircase can be avoided by entering the building on the 1<sup>st</sup> floor by either taking a path or an external staircase which has slip resistant treads.

- The 1<sup>st</sup> floor has 3 doorways 1600mm wide with a stepped threshold.
- The 1<sup>st</sup> floor has tables and chairs, a short pile carpet covering the floor and ample room to manoeuvre a wheelchair or pushchair.
- The nearest wheelchair accessible WC is located at the rear of the building.
- There is a balcony outside the 1 floor with tables and chairs.
- The balcony balustrade is 1100mm high.
- There is room to manoeuvre a wheelchair or pushchair on the balcony.
- The flooring of the balcony is a slip resistant surface of wooden decking covered in chicken wire.
- At the front of the building there is a tarmac area with tables and chairs and ample room to manoeuvre a wheelchair or pushchair.

#### **Rays Diner Café (open when Park is open)**

- The Rays Diner café is located in the Empire of the Sea Dragon building.
- Rays Diner is entered over a bridge through automatic sliding doors 1400mm wide onto the 1<sup>st</sup> floor.
- The queuing route is 800mm wide with hand rails 100mm high.
- The queue area floor is covered in short pile carpet.
- The counter is 90mm high.
- The counter area has slip resistant Altro flooring.
- There is ample room to manoeuvre a wheelchair or pushchair.
- There are tables and chairs.
- There are 4 children's party rooms with a party table and chairs, the doors are 730mm wide the floors are covered in slip resistant Altro flooring.
- Special dietary requirements may be accommodated but notice will normally be required.
- The nearest wheelchair accessible WC is located adjacent to the café.

#### **Arctic Ice Cream Shack (only open peak times)**

- The Arctic Ice Cream Shack is located next to the Polar Pilots.
- The counter is 960mm high.
- The Arctic Ice Cream Shack floor area is tarmac.
- There is ample room to manoeuvre a wheelchair or pushchair.
- There are picnic tables.
- The nearest wheelchair accessible WC is close by located next to the Circus Drome.

#### **Toboggan Ice Cream Shack (only open peak times)**

- The Toboggan Ice Cream Shack is located next to the Toboggan.
- The counter is 1020mm high.
- The Toboggan Ice Cream Shack floor area is tarmac.
- There is ample room to manoeuvre a wheelchair or pushchair.
- The nearest wheelchair accessible WC is close by located next to the Loves Grove Café.

**Walls Ice Cream Shack (only open peak times)**

- The Walls Ice Cream Shack is located next to the BBQ.
- The counter is 950mm high.
- The Walls Ice Cream Shack floor area is tarmac.
- There is ample room to manoeuvre a wheelchair or pushchair.
- The nearest wheelchair accessible WC is close by located next to the Circus Drome.

**Water Coaster Ice Cream Shack (only open peak times)**

- The Water Coaster Ice Cream Shack is located next to the Water Coasters.
- The counter is 900mm high.
- The Water Coaster Ice Cream Shack floor area is tarmac.
- There is ample room to manoeuvre a wheelchair or pushchair.
- There are picnic tables.
- The nearest wheelchair accessible WC is close by located next to the Loves Grove Café.



## **The Shops**

### **General Store (open at selected times when Caravan Park is open)**

- The Caravan Park's General Store is well stocked with groceries, camping accessories and everyday essentials.
- The General Store is a wooden building and is identified on the site map. The walkway is tarmac with some chippings. Ramped access is available to the left-hand side of the building, this leads to a level wooden walkway.
- The shop doorway is ramped and has a width of 820mm.
- The shop has level slip resistant Altro flooring.
- There is room to manoeuvre a wheelchair or pushchair.
- Merchandise is displayed at all levels and staff can give assistance if required.
- The shop counter is 900mm high.
- Background music is not played.

### **Gift Shop**

- The Gift Shop is well stocked with gifts, children's treats and holiday goodies.
- The Gift Shop is located in the brick building behind reception at the entrance to the Leisure Park and identified on the site map. It is accessed via the tarmac pathway to the left of reception.
- The shop doorway is ramped and 1690mm wide.
- The shop has level slip resistant Altro flooring.
- There is room to manoeuvre a wheelchair or pushchair.
- Merchandise is displayed at all levels and staff can give assistance if required.
- The shop counter is 900mm high.
- Background music is not played.

## **The Theme Park**

### **Paths**

- Woodlands Family Theme Park is in a naturally hilly location.
- On entry to the park customers are given a site map. There are also signs strategically placed to help customers navigate around the park.
- Signs provide information on the best routes to take to avoid steeper hills, however, wheelchair users would need a strong pusher to assist on the slopes.
- Paths to most attractions are tarmac or concrete. The exceptions to this are the Zip slides, Golden Pond, Becky's Pool and the Deer Hide which are accessed via hardcore paths.
- All areas of the park are accessible without the use of steps.
- Seating is positioned at intervals throughout the park.

### **The Grotto**

- There is level entry.
- There are 2 doors, the entrance door is 1480mm wide and the exit door is 960mm wide.
- The flooring is made of concrete.
- There are 9 small rooms in the Grotto which are re-themed for each of the three seasons, Easter, Halloween and Christmas. At Easter time, the Grotto depicts the Easter Bunny's house with relevant decoration and theming. For the October Half Term, the theming is changed to Marty's Monster Manor, with many Halloween features that some visitors may find scary. During selected dates leading up to Christmas, the Grotto is transformed in to Father Christmas' Grotto, with many interactive features such as animatronics. People entering the Grotto need to be prepared for exciting and surprising occurrences.
- There are many sensory experiences such as bright lighting, low lighting, coloured lighting, lights flashing on and off, smoke, artificial snow falling, sensor activated features, unexpected noises, seasonal music playing, etc.
- There is access for wheelchairs but not for pushchairs.
- Large electric wheelchairs and mobility scooters are not permitted into the attraction, due to reasons of access.

### **The Picnic Patio**

- This is a paved area with picnic tables in front of the Gift Shop.
- There are 4 possible entrances to the picnic patio. 2 gently sloping ramps 1000mm wide or down 9 steps from the Coffee Bean or up 6 steps from a tarmac path.
- There is ample room to manoeuvre a wheelchair and pushchair.

### **The Entertainers' Lawn and Stage**

- There is level entry.
- This is an outdoor area.
- The audience can view the entertainer from paved seating, sloping grass or level tarmac.

### **Empire of the Sea Dragon**

- The Empire of the Sea Dragon building can be entered over a bridge, covered in a slip resistant surface, through automatic sliding doors 1400mm wide onto the 1<sup>st</sup> floor. Alternatively, the building can be entered at ground level below the bridge through a door 1700mm wide. Both entrances are level. They are sign posted and shown on the site map.
- On the 1<sup>st</sup> floor there is a café (Rays Diner) with tables and chairs and toilet facilities. See details for WC's and Cafés.
- There are stairs with slip resistant checker plate treads and hand rails leading up to a picnic floor, where there are tables and chairs.
- There are stairs with slip resistant checker plate treads and hand rails leading down to the play areas and rides on the ground floor. On that floor, there are also tables and chairs as well as the play equipment and rides. This floor can also be reached via an outside tarmac slope.
- On the ground and first floors there is access and room to manoeuvre a wheelchair or pushchair.
- All of the floors in the Empire of the Sea Dragon building are covered in short pile carpet.

### **The Adventure Play Area (in the Empire of the Sea Dragon)**

- There is level entry.
- The Adventure area is on 5 levels.
- It includes: tube slides, drop slides, mazes, tube tunnels and rope bridges.
- Wheelchair access is on the ground floor only.
- There is ample room to manoeuvre a wheelchair.
- The floors are covered in short pile carpet.

### **The Ice Palace (in the Empire of the Sea Dragon)**

- This soft play area is on 3 levels.
- It includes: slides, mazes, tube tunnels and rope bridges.
- The floors are covered in soft padding.
- Transfer is required from a wheelchair for access.

### **Submarine Ride (in the Empire of the Sea Dragon)**

- There is a 10mm stepped threshold entry into the ride through a gate 650mm wide.
- Transfer would be required into a submarine gondola from a wheelchair.

### **Trauma Tower (in the Empire of the Sea Dragon)**

- The queuing route is 700mm wide with hand rails 1100mm high.
- The entry gate is 1000mm wide.
- There is a step 200mm high onto slip resistant checker plate.
- Transfer would be required into a Trauma Tower seat from a wheelchair.

### **Ferris Wheel (in the Empire of the Sea Dragon)**

- The queuing route is 900mm wide.

- The entry gate is 700mm wide.
- There are 7 steps 210mm high down to and up from the loading and unloading area.
- Transfer would be required into a Ferris Wheel gondola from a wheelchair.

#### **Rocking Tug Boat (outside the Empire of the Sea Dragon)**

- The queuing route is 2000mm wide and is a level tarmac area.
- The entry gate is 900mm wide.
- There is a slope up to the loading area of slip resistant rubber matting on wooden decking.
- The loading area is level and has a slip resistant surface.
- Transfer would be required into the tug boat from a wheelchair.

#### **The Seascape Mirror Maze**

- There is level entry.
- Pushchairs are restricted from entering the mirror maze.
- There is room to manoeuvre a wheelchair.
- The floor is covered in short pile carpet.
- The narrowest point of the maze is 830mm wide.
- The lights are low.
- There are flashing lights.
- The mirror maze is not suitable for customer with photo sensitive epilepsy.

#### **Swingship**

- This is an outdoor ride.
- The queuing route is level and is 1100mm wide with hand rails 1100mm high.
- The entry gate is 800mm wide.
- The flooring is slip resistant checker plate.
- There is ample room to manoeuvre a wheelchair.
- Transfer would be required into the Swingship from a wheelchair.

#### **Bumper Boats**

- This is an outdoor ride.
- The queuing route is level and is 970mm wide with hand rails 1110mm high.
- The entry gate is 870mm wide.
- The flooring is slip resistant checker plate and concrete.
- There is ample room to manoeuvre a wheelchair.
- Transfer would be required into a bumper boat from a wheelchair.

#### **Vertigo**

- This is an outdoor ride.
- The queuing route is level and is 900mm wide.
- The entry gate is 830mm wide.
- The flooring is tarmac.
- There is ample room to manoeuvre a wheelchair.
- Transfer would be required onto the Vertigo seat from a wheelchair.

### **Safari Adventure Golf**

- This is an outdoor play area.
- This attraction is not suitable for pushchairs or wheelchairs.
- This is an 18-hole crazy golf course.
- The course is on a sloped area and has many steps and obstacles.
- The course is covered in astro-turf with tarmac paths.
- The course is 300m long.

### **The Jumping Pillow**

- This is an outdoor inflated rubber bouncing play area.
- The attraction is not suitable for pushchairs or wheelchairs.
- The entry gate is 175cm wide.

### **The Farmyard Ride**

- This is an outdoor ride.
- There is level entry.
- The queuing route is level and is 900mm wide
- The entry gate is 950mm wide.
- The flooring is concrete.
- The rider needs to be able to hold on.
- There is ample room to manoeuvre a wheelchair.
- Transfer would be required onto the Tractor ride from a wheel chair.

### **Mermaid Ball Pool/ Toddler Play**

- This is an outdoor play area.
- The ground is covered in woodchip, a non-hard surface.
- There is a slide, seesaw and rocking dolphins to sit on.
- There are picnic benches.

### **Pedal Town**

- This is an outdoor play area.
- The entry gate is 900mm wide.
- There is a barrier to step over 350mm high.
- The flooring is concrete.

### **Paddling Pool**

- This is an outdoor play area.
- There is level entry.
- The paddling pool is surrounded by concrete slabs.
- The entry gate is 1000mm wide.
- There is ample room to manoeuvre a wheelchair and pushchair.
- Swim suits must be worn.
- The depth of the pool is 500mm.
- Transfer would be required into the paddling pool from a wheelchair.

### **Toddlers Play Village**

- This is an indoor and outdoor play area.
- The ground is covered in woodchip, a non-hard surface.
- There is a slide, seesaw, swings, 2 level adventure area, ball pool, and rocking sit on rides.
- To gain entry to the Mermaid ball pool there is a step up 350mm from the woodchip to a sloping floor covered in a short pile carpet leading to the ball pool and the indoor play area.

### **Action Track 1**

- This is an outdoor play area.
- The ground is covered in woodchip, a non-hard surface.
- This is an assault course area with the addition of slides requiring agility, strength and balance.
- Access to all the slides involves steps.

### **Triple Drop Slide**

- This is accessed from Action Track 1 from a woodchip surface.
- The entry gate is 1050mm wide.
- There are 3 steps leading to the top of the drop slides.
- There is a barrier 550mm high to climb over to launch yourself down the 6 meter drop slide. At the bottom of the drop slide there is an exit 1000mm wide onto a tarmac path. There is also a sloped passage with a banister rail leading back to the top of the drop slide.
- Apart from on the slide the area has slip resistant Altro flooring.

### **Smugglers Ball Pool**

- This is accessed from Action Track 1 from a woodchip surface.
- The entry gate is 750mm wide.
- There is a step 170mm high into the building.
- The floor is covered in short pile carpet.
- It includes: 3 ball pools, a tube slide and a ladder.
- The walk way on 2 sides of the main ball pool is 1250mm wide with a drop into the ball pool.

### **The Master Blaster**

- There is level entry.
- The entry gate is 1400mm wide.
- The Adventure area is on 3 levels.
- It includes: tube slides, mazes, tube tunnels and rope bridges.
- Wheelchair access is on the ground floor only.
- There is ample room to manoeuvre a wheelchair.
- The floor is covered in short pile carpet.

### **The Circus Drome**

- There is level entry.
- The entry door is 1500mm wide. It is a double door that swings in both directions.
- The entry to the building is in the picnic area.
- There is a staircase leading up to a further picnic area and balcony on a mezzanine level. The staircase has wooden treads with slip resistant strips.
- There is another entrance, 1500mm wide with 60mm step threshold, to the mezzanine level.
- The floor is covered in short pile carpet on the mezzanine and ground floor levels.
- There is ample room to manoeuvre a wheelchair and pushchair on the mezzanine and ground floor levels.
- The ground floor picnic area opens up into the play area.

### **Bouncy Castle (in Circus Drome)**

- Transfer would be required onto the bouncy castle from a wheelchair.
- There is ample room to manoeuvre a wheelchair or pushchair.

### **Big Top Soft Play (in Circus Drome)**

- This soft play area is on 2 levels.
- It includes: slides, tube tunnels and a ball pool.
- The floors are covered in soft padding.
- Transfer is required from a wheelchair for access.
- There is ample room to manoeuvre a wheelchair or pushchair at the gate.

### **Acrobat Challenge (in Circus Drome)**

- The area is on 3 levels.
- It includes: tube slides, tube tunnels, a ballpool and rope bridges.
- Wheelchair access is on the ground floor only.
- There is ample room to manoeuvre a wheelchair or pushchair.
- The floors are covered in short pile carpet.

### **Circus Train Ride (in Circus Drome)**

- The queuing route is level and is 800mm wide with hand rails 1100mm high.
- There is level entry into the ride through a gate 700mm wide.
- The floors are covered in short pile carpet.
- There is ample room to manoeuvre a wheelchair or pushchair.
- Transfer would be required onto the train ride from a wheelchair.

### **The Polar Pilots**

- This is an outdoor ride.
- There is level entry into the ride through a gate 800mm wide.
- There is ample room to manoeuvre a wheelchair.
- Transfer would be required into a polar pilot seat.
- The ground is tarmac.

### **Arctic Gliders**

- This is an outdoor ride.
- There is level entry into the ride through a gate 730mm wide.
- The ground is covered in astro turf.
- There is ample room to manoeuvre a wheelchair.
- Transfer would be required onto a sledge.
- The rider needs to be able to hold on.
- Sledges occasionally do not reach the end of the track, the rider then needs to get off the sledge and walk to the bottom of the ride.
- There is ample room to manoeuvre a wheelchair at the bottom of the ride.
- The exit at the bottom of the ride is through a gate 800mm wide transferring from an astro turf surface onto tarmac.

### **Avalanche**

- This is an outdoor ride.
- The queuing route is level and is 850mm wide with hand rails 1150mm high.
- There is ample room to manoeuvre a wheelchair before the start of the queue.
- The entry gate is 1150mm wide.
- The floor is covered in astro turf on the flat area and slip resistant checker plate on the steep gangway leading up to the ride entrance.
- The loading area floor is slip resistant checker plate.
- Transfer would be required onto the avalanche sledge from a wheelchair.
- The rider needs to be able to hold on.
- There is ample room to manoeuvre a wheelchair at the bottom of the ride.
- The exit at the bottom of the ride is through a gate 750mm wide transferring from an astro turf surface onto tarmac.

### **The Champion Pedal Carts**

- This is an outdoor play area.
- The queuing route has a gentle slope and is 670mm wide with hand rails 1000mm high.
- The entry into the ride through a gate 750mm wide.
- This ride requires the rider to hold the handle bars and to pedal.
- The ground is tarmac.

### **Whistle Stop Junction**

- This is an outdoor play area.
- This is accessed at the beginning of the commando course from a woodchip surface.
- The ground is covered in woodchip, a non-hard surface.
- There are slides including a tube slide, a two-level adventure area, a rope bridge and rocking sit on rides.



### **DinoTrek**

- The DinoTrek is a viewed Dinosaur attraction which runs adjacent to the path from the Empire of the Sea Dragon to Lovesgrove Café.
- This is an outdoor attraction.
- The flooring is a sloping tarmac path.
- The path is 3.1m wide.
- There are no steps
- There are sudden, loud dinosaur roars at intervals along the path, which are activated by motion sensors as the visitor approaches.
- There is ample room to manoeuvre a wheelchair.

### **Commando Course**

- This is an outdoor play area set in woodland on a naturally sloping hill.
- The ground is covered in woodchip, a non-hard surface.
- The commando course is challenging; there are climbing, jumping scrambling and balancing obstacles to overcome.

### **Ninja Towers**

- This is an outdoor play area.
- The ground is covered in woodchip, a non-hard surface.
- The play area is on many levels and includes slides, swings and rope bridges.
- The platforms on the higher levels are slip resistant checker plate.
- There is ample room to manoeuvre a wheelchair.

### **Mini Ninja Towers**

- This is an outdoor play area.
- The ground is covered in woodchip, a non-hard surface.
- The play area is on many levels and includes slides, obstacles, stairs, narrow walk ways, rope bridges and low doors for small children.
- There is ample room to manoeuvre a wheelchair.

### **The Sand Pits (Big Dig & Sand Diggers)**

- This is near the Mini Ninja Towers.
- This is an outdoor play area.
- There is level entry to the sand pit area.
- To enter the Big Dig sand pit there is a step up 350mm, then 350mm across and down 350mm into the sand.
- To enter the Sand Diggers there are 2 steps, 280mm each, up and then a step down 350mm into the sand.

### **Zip Slides**

- This is an outdoor play area.
- This area is covered in woodchip, a non-hard surface.
- Customers climb a wooden ramp with non-slip treads to mount the ride.

- Customers need to be able to sit astride a seat hanging from the zip wire, hold on and launch themselves along the wire.
- They climb off at the end of the wire onto woodchip.
- There is ample room to manoeuvre a wheelchair.

#### **Pedal Boats**

- This is an outdoor ride.
- The queuing route is wide and is gently sloped on tarmac with hand rails 950mm high.
- The entry gate is 800mm wide.
- The flooring of the loading area is a slip resistant surface of wooden decking covered in chicken wire.
- There is ample room to manoeuvre a wheelchair or pushchair.
- Transfer would be required into a pedal boat from a wheelchair.

#### **Toboggan Run**

- This is an outdoor ride.
- The queuing routes are 850mm wide and on a slope.
- The entrance gate is 1100mm wide.
- The floor is tarmac.
- The rider needs to be able to hold on.
- There is ample room to manoeuvre a wheelchair.
- Transfer would be required into a toboggan from a wheelchair.
- The rider must be able to follow instructions.

#### **Dune Buggies**

- This is an outdoor ride.
- There is level entry.
- The queuing route is 750mm wide.
- The entrance gate is 750mm wide.
- The floor is tarmac.
- There is ample room to manoeuvre a wheelchair.
- Transfer would be required into a buggy from a wheelchair.

#### **3 Water Coasters**

- This is an outdoor ride.
- There are 3 water coasters all accessed by ascending a wide tarmac path.
- The exit at the bottom of the ride is via a gate 850mm wide.
- There is ample room to manoeuvre a wheelchair at the bottom of the ride.

#### **Orange Slide:**

- The queue route is 1100mm wide.
- The floor is tarmac/concrete.
- There is a slope onto the loading platform.
- The rider needs to be able to hold on.
- There is ample room to manoeuvre a wheelchair before the slope.

- Transfer would be required into the boat from a wheelchair.

### **Purple Slide**

- The queue route is 1000mm wide.
- The floor is tarmac/concrete.
- There are 2 steps, each 220mm high onto the loading platform.
- The rider needs to be able to hold on.
- There is ample room to manoeuvre a wheelchair before the steps.
- Transfer would be required into the boat from a wheelchair.

### **Twister Slide**

- The queue route is 1300mm wide.
- The floor is tarmac/concrete.
- There are 4 steps, each 220mm high leading onto the loading platform.
- The rider needs to be able to hold on.
- There is ample room to manoeuvre a wheelchair before the steps.
- Transfer would be required into the boat from a wheelchair.

### **Golden Bear City**

- This is an outdoor play area.
- There is level entry.
- The path through the area is tarmac with woodchip, a non-hard surface, on either side.
- The play area is designed for small children and has many buildings with narrow entrances, low doors, narrow stairs and their floors are constructed of wood.
- There is also a crawl through tunnel, a zip slide and slides.
- There is ample room to manoeuvre a wheelchair between the buildings.

## **The Zoo Farm**

### **Hand Washing Facilities**

- The Hand washing facilities are located at the entrance to the Zoo Farm and also in the big animal barn.
- At the entrance to the Zoo Farm the sink is 670mm high with push taps, the ground is tarmac and there is level entry.
- In the big barn the sink 720mm high with push taps, the ground is concrete and there is level entry.

### **Rabbit and Guinea Pig Barn**

- There is level entry.
- The flooring is concrete.
- There are 2 doors both 1600mm wide.
- The open animal pens are 600mm high.
- The animal cages are from ground level up to 1600mm high with mesh fronts for viewing the animals.
- There is ample room to manoeuvre a wheelchair or pushchair.

### **The Nocturnal House**

- There is level entry.
- Entry is through 2 doors with a small lobby. The doors are 800mm wide.
- The flooring is concrete.
- The light is low to simulate night.
- The open animal pens are 700mm high.
- The viewing windows are 700mm from the ground and are covered in glass or mesh.
- There is ample room to manoeuvre a wheelchair or pushchair.

### **The Reptile House**

- There is level entry.
- The building is divided into 3 sections.
- The flooring is concrete.
- The sections at each end of the building have entry doors 1650mm wide.
- The middle section (the reptile house) is entered from either of the end sections of the building. From each end the entry is through 2 doors with a small lobby. The doors one end are 800mm wide and at the other end are 1500 wide.
- The middle section is heated all year round to simulate heat from the tropics.
- The viewing windows in all the sections are a maximum of 800mm from the ground and are covered in glass or mesh.
- There is ample room to manoeuvre a wheelchair or pushchair in all sections.

### **Big Animal Barn**

- There is level entry.
- The flooring is concrete.
- There are 2 doors with a width in excess of 3000mm.
- There is a 3<sup>rd</sup> door 1600mm wide entered from the courtyard café area which is graveled.
- The aviary viewing windows are 850mm off the ground and are covered by Perspex.
- The animal pens can be viewed from ground level.
- There is ample room to manoeuvre a wheelchair or pushchair.

### **The Animal Display Theatre**

- There is level entry from within the Big Animal Barn
- There is animal display staging.
- The audience can view the animal shows from bench seating, or from a level concrete area.
- There is ample room to manoeuvre a wheelchair or pushchair.

### **The Pigs Palace**

- There is level entry.
- There are 5 entrances; the narrowest entry is 950mm wide.
- The flooring is concrete.
- There is ample room to manoeuvre a wheelchair or pushchair.
- The animal pens are 1200mm high.

- The animals can also be viewed through mesh gates.

### **The Deer Hide**

- The pathway is a hard core.
- The hide has 4 steps up to it.
- The entry is 630mm wide.
- The viewing rail is 1080mm high.
- The flooring is a slip resistant surface of wooden decking covered in chicken wire.

## **Additional Information**

- We have facilities to charge mobility scooters and battery charged wheelchairs. Please enquire at reception.
- A public phone is available by the entrance kiosks.
- Mobile telephone reception is weak, except the EE, Three and T.Mobile networks.
- A 3G/4G signal is available on site, though signal strength can vary.
- A medical/first aid centre is situated across the patio from Reception. Please ring the bell and you will be attended by a qualified First Aider. First Aiders are trained to deal with minor injuries and the initial stages of major injuries until emergency services arrive at the scene.
- Phone numbers for Hospital, Doctors, Dentists and Chemists are provided in Reception. Maps and directions are available from Reception.

## **Contact Information**

**Address:** Woodlands Family Theme Park  
Blackawton  
Totnes  
Devon  
TQ9 7DQ

**Telephone:** 01803 712598

**Email:** [fun@woodlandspark.com](mailto:fun@woodlandspark.com)

**Website:** [www.woodlandspark.com](http://www.woodlandspark.com)

# Woodlands Safety Code

## Woodlands Safety Regulations

We consider the safety of all visitors to Woodlands to be of paramount importance. All equipment is designed to meet national Health and Safety standards. The following guidelines, drawn up by Woodlands in liaison with the HSE and BALPPA are for everyone's safety and are not flexible. **IMPORTANT** – to allow more supervision and to combat inappropriate behaviour, we offer an excellent free leader ratio for groups. Children under 17 years must be supervised at all times.

Woodlands Leisure Park Safety Executive

## Indoor Play

*Children must be supervised at all times by an adult aged 17 or over.*

### Attractions

### Restrictions

#### Empire of the Sea Dragon

##### Play Equipment

90cm – 110cm

110cm+

##### Trauma Tower

110cm+

##### Ferris Wheel

80cm - 110cm

110cm - 140cm

##### Submarine Ride

80cm – 140cm

##### Ice Palace – 2 sides

Toddler Side

Junior Side

#### Circus Drome Indoor Zone:

##### Bouncy Castle

90cm - 140cm

##### Big Top Soft Play

##### Circus Train Ride

##### Acrobats Challenge

90cm - 140cm

##### Master Blaster

90cm+

##### Smugglers Ball Pool

110cm - 140cm

##### Triple Drop Slide

Minimum height 90cm, shoes must be removed

Children must be accompanied by a person aged 16 years or over

Minimum height 110cm

Minimum height 80cm, maximum height 140cm, maximum weight 12 stone

Children must be accompanied by a person aged 16 years or over

Children may ride unaccompanied

Minimum height 80cm, Maximum height 140cm

Children may ride unaccompanied

Maximum height 95cm

Children must be accompanied by a person aged 16 years or over

Shoes must be removed

Maximum height 125cm

Children must be accompanied by a person aged 16 years or over

Shoes must be removed

Minimum height 90cm, maximum height 140cm

No adults

Shoes must be removed

Maximum height 110cm

Adults may enter to supervise

Shoes must be removed

Children under 2 years old need to be accompanied by a person 16 years or over

Minimum height 90cm, maximum height 140cm

No adults

Minimum height 90cm

Shoes must be removed

Minimum height 110cm, maximum height 140cm

Age 6 and over

*Children must be supervised at all times by an adult aged 17 or over.*

## Outdoor Play

*Children must be supervised at all times by an adult aged 17 or over.*

### Attractions

#### Watercoasters

90cm – 130cm  
130cm+

#### Toboggan Run

90cm - 140cm  
140cm+

#### Swing Ship

110cm-125cm  
125cm+

#### Bumper Boats

90cm -140cm  
140cm+

#### Pedal Boats

90cm -140cm  
140+

#### Arctic Gliders

110cm+

#### Avalanche

140cm+

#### Polar Pilot

80cm – 140cm

#### Rocking Tug Boat

#### Dizzy Dune Buggies

90cm - 140cm

#### Farmyard Ride

Less than 110cm  
110cm+

#### Pedal Town

#### Champion Pedal Carts

#### Dolphin Toddler Play

#### Ninja Towers

110cm+

#### Mini Ninja Playtime

#### The Seascape Mirror Maze

#### Safari Adventure Golf

#### The Paddling Pool

#### Toddlers Play Village

#### Mermaids Ball Pool

#### Action Track 1

#### Whistle Stop Junction

#### Golden Bear City

#### Zip Slides

#### Jumping Pillow

#### Dino Trek

#### Vertigo

### Restrictions

Minimum height 90cm

Children must be accompanied by a person aged 16 years or over  
2 riders only

Minimum height 90cm

Children must be accompanied by a person aged 16 years or over  
Single rider only

Minimum height 110cm

Children must be accompanied by a person aged 16 years or over  
Children may ride unaccompanied

Minimum height 90cm. Maximum weight 16 stone

Children must be accompanied by a person aged 16 years or over  
Children may ride without an adult

Maximum of 2 people

Minimum height 90cm

Children must be accompanied by a person aged 16 years or over  
Children may ride without an adult

Minimum of 2 persons per boat

Maximum of 4 persons per boat

Minimum height 110cm Single riders only

Maximum weight 16 stone

Minimum height 140cm

Single rider only

Minimum height 80cm Maximum 140 cm

90cm-105cm accompanied

105cm+ unaccompanied

Minimum height 90cm Maximum height 140cm

No adults

Children must be accompanied by a person aged 16 years or over

Children may ride unaccompanied

Maximum height 100cm

Age 6-12 years

Maximum height 110cm

Minimum height 110cm

Children must be under the age of 5 years

Children must be supervised by an adult

Children must be supervised by an adult

Children must be accompanied by an adult

Maximum height 110cm

Maximum height 110cm

Children must be supervised by an adult

Maximum height 110cm

Maximum height 110cm

Children must be accompanied by an adult

90cm – 120cm accompanied

120cm+ unaccompanied

Supervised

96cm – 106cm accompanied

106cm + unaccompanied